

JDee Specialist Cleaning Solutions

Cookie Privacy Policy and GDPR Policy

Cookie Privacy Policy

Last updated: (28th September 2020)

JDee Specialist Cleaning Solutions ("us", "we", or "our") operates <http://www.jdee.co.uk>. This page informs you of our policies regarding the collection, use and disclosure of Personal Information we receive from users of the Site.

We use your Personal Information only for providing and improving the Site. By using the Site, you agree to the collection and use of information in accordance with this policy.

Information Collection And Use

While using our Site, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to your name ("Personal Information").

Log Data

Like many site operators, we collect information that your browser sends whenever you visit our Site ("Log Data").

This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of our Site that you visit, the time and date of your visit, the time spent on those pages and other statistics.

In addition, we may use third party services such as Google Analytics that collect, monitor and analyse this ...

Communications

We may use your Personal Information to contact you with newsletters, marketing or promotional materials and other information that ...

Cookies

Cookies are files with small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a web site and stored on your computer's hard drive.

Like many sites, we use "cookies" to collect information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Site.

Security

The security of your Personal Information is important to us, but remember that no method of transmission over the Internet, or method of electronic storage, is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

Changes To This Privacy Policy

This Privacy Policy is effective as of 28th September 2020 and will remain in effect except with respect to any changes in its provisions in the future, which will be in effect immediately after being posted on this page.

We reserve the right to update or change our Privacy Policy at any time and you should check this Privacy Policy periodically. Your continued use of the Service after we post any modifications to the Privacy Policy on this page will constitute your acknowledgment of the modifications and your consent to abide and be bound by the modified Privacy Policy.

If we make any material changes to this Privacy Policy, we will notify you either through the email address you have provided us, or by placing a prominent notice on our website.

Contact Us

If you have any questions about this Privacy Policy, please contact us privacy@jdee.co.uk

GDPR Policy

WHAT JDEE CLEANING DOES WITH THE INFORMATION THAT WE HOLD ON FILE.

- To meet requirements of the Data Protection Act 2018 and General Data Protection Regulations (GDPR).
- This Privacy Notice provides information about the collection and processing of webforms collected on the website www.jdee.co.uk.

THE COLLECTION OF PERSONAL INFORMATION

JDee collects information on personal information entered via its webforms and when contact is made.

PERSONAL INFORMATION HELD

- Name, address, email, contact number.

SHARING INFORMATION WITH OUTSIDE AGENCIES

JDee will not share any information with any outside agencies or companies.

DATA PROTECTION OFFICER

To ensure compliance, GDPR introduces a duty for data controllers such as JDee to appoint a data protection officer (DPO). The DPO is the data protection expert within JDee and forms the link with the public and the employees of the organisation in relation to the processing of personal information held. Our DPO is Lloyd Haines, a previous publishing and privacy lawyer at Hugh James Solicitors. Any data protection queries should be addressed to him via email on

Lloyd@haines.co

His role includes:

- Informing and advising JDee (and our employees) of their data protection obligations.
- Monitoring compliance with the Regulation, including the assignment of responsibilities.
- Awareness-raising and training of staff involved.
- Providing advice where requested as regards the data protection impact assessments (DPIAs) and monitoring compliance and performance.
- Engaging with the Information Commissioner's Office or relevant Supervisory Authority.

ADDITIONAL INFORMATION

JDee place a high value on the importance of information security and have a number of procedures in place to minimise the possibility of a compromise in data security. JDee will endeavour to ensure that information is kept accurate at all times and processed in accordance with our legal requirements.

YOUR RIGHTS UNDER THE DATA PROTECTION ACT 2018 AND GENERAL DATA PROTECTION REGULATION (GDPR).

The Data Protection laws give individuals certain rights in respect of personal information held on them by any organisation. These rights include:

- The right to ask for and receive copies of the personal information held on yourself, although some information can sometimes be legitimately withheld;
- The right, in some circumstances, to prevent the processing of personal information if doing so will cause damage or distress;
- The right to ask for incorrect information to be put right;
- The right to request that information is not processed.

JDee are vigilant in complying with the seven data protection principles to the extensive GDPR:

1. Personal data must be processed lawfully, fairly and in a transparent manner in relation to the data subject (Article 5(1)(a)).
2. Personal data must be collected only for specified, explicit and legitimate purposes. It must not be further processed in any manner incompatible with those purposes. (Article 5(1)(b).)
3. Personal data must be adequate, relevant and limited to what is necessary in relation to the purposes for which it is processed (Article 5(1)(c)). The introduction of a "necessity" requirement is likely to make it more difficult for data controllers to collect data for some general or as yet unspecified future use.
4. Personal data must be accurate and, where necessary, kept up to date. Every reasonable step must be taken to ensure that data which is inaccurate, having regard to the purposes for which it is processed, is erased or rectified without delay (Article 5(1)(d)).
5. Personal data must not be kept in a form which permits identification of data subjects for longer than is necessary for the purposes for which the data is processed (Article 5(1)(e)). Personal data may be stored for longer periods provided it is processed solely for archiving purposes in the public interest, scientific or historical research purposes or statistical purposes. This is subject to the implementation of appropriate data security measures designed to safeguard the rights and freedoms of data subjects.
6. Personal data must be processed in a manner that ensures its appropriate security (Article 5(1)(f)). This includes protection against unauthorised or unlawful processing and against accidental loss, destruction or damage. In this regard, data controllers and processors must use appropriate technical or organisational security measures.
7. The data controller is responsible for, and must be able to demonstrate, compliance with the other data protection principles (Article 5(2)).

SEEKING FURTHER INFORMATION

For further information about personal information collected and its use, if you have concerns about the accuracy of personal information, or wish to exercise your rights under the Data Protection Act 2018 and General Data Protection Regulation, you should contact:

- JDee Cleaning – 07715 947630.
- The Information Commissioner's Office help line – 02920 678 400 (Wales helpline) or 0303 123 1113 (UK helpline)

John Reynolds

FOUNDER

JDee Specialist Cleaning Solutions